CASE STUDY PDF

Van Hala Dental Group

Achieve High SEO Rankings & Building a Stellar Web Presence to Allow the Passing of a the Torch From Father to Son





Table of Contents

Results Summary

Background

Problems & Solutions

Web Traffic Results

Lead Generation Results

Final Thoughts

About Firegang









Objective

To improve a nearly non-existent search presence utilizing a new and improved website and a consistent web presence starting from Google and expanding outwards.

"Thanks to Firegang, I can now leave Van Hala Dental Group to my son, priming him for future success."

- Dr. Van Hala Sr., Van Hala Dental Group







Results Summary

- Increased Phone Calls to 60-70 Per Month!
- Improved Web Traffic by 105%!
- Achieved #1 Rankings for 20+ Laser Targeted Keywords
- Drastically Improved New Patient Flow So Dr. Van Hala Could Leave the Practice to His Son in a Growth (vs. Stagnant) Position







Background

Van Hala Dental Group is a general and cosmetic dentistry office located in Canton, Ohio. The practice had a website, but search engine rankings were poor. In fact, there were zero rankings in the suburb north of Canton, Ohio where the office was located. As a result, new patient flow had slowed to a crawl.

Dr. Van Hala noticed that patients in the area were moving to the Internet to find the dental care they needed. The doctor knew he needed a major online resuscitation. Time was of the essence, as Dr. Van Hala was planning to retire and was prepping his son to take over. He wanted to be able to leave his son a practice that was showing promise, and one that would enable the new Dr. Van Hala to enjoy future success.

The area was good, but the practice just wasn't bringing in the new patients it needed. That's when Firegang Digital Marketing was called.







Problem #1 No Rankings & Little to No Online Presence

Zero Rankings for Dentist + City

When people in the local area searched for 'dentist + Canton', Van Hala Dental Group was nowhere to be found.

No Rankings for Top New Patient Words + City

Similar results occurred when people searched for cosmetic dentist or implant dentist. Other practices showed up in the search results, but not Van Hala Dental Group. This caused the practice to lose out on tons of new business.



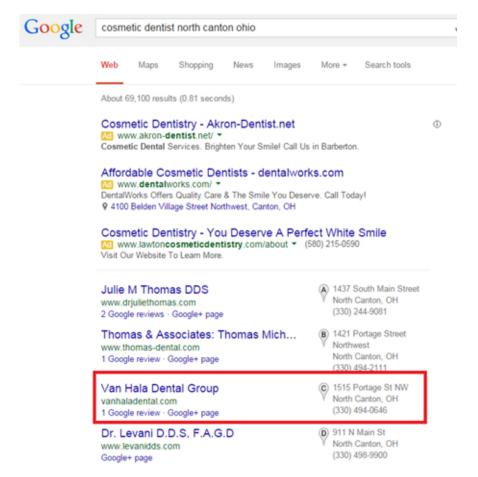




Solution #1

Improved Online Authority

Firegang began building Van Hala Dental Group's local profiles on 50+ online directories. This helped to optimize the practice's presence on every corner of Google.









Solution #1

Designed a Search and Patient Friendly Website

The new website was search engine optimized. It was also designed with user engagement in mind, which would further appeal to Google and other major search engines.









Problem #2:

Well-Designed Website That Wasn't "Search Engine Friendly"

Poorly Coded Website

Dr. Van Hala liked his website, but it wasn't coded properly. This meant that the search engines were more likely to reject it, and reject it they did.

No Search Rankings

Dr. Van Hala came to the conclusion that a flashy website is useless if no one can find it. Without prominent search rankings, the website was largely invisible to new patients looking for general or cosmetic dental services. Previous web companies neglected the search engines in designing the website, leaving Van Hala's online presence completely void.







Solution #2

Built a New Website Borrowing Heavily From the Old Site Design

Since Dr. Van Hala liked the appearance of his website, we designed a new site using the old design while implementing significant design enhancements.









Web Traffic Results

Objective:

To improve the website so that search rankings remained high, improving user engagement.

Traffic Report - Jan 2015 vs. Jan 2013



Internet Results Summary

- •The new website began ranking everywhere online.
- •Traffic & leads increased by 105%.
- •Pageviews improved over 99%.
- •New user visits improved over 119%.







Objective:

With a new and improved web presence, the expectation was for phone calls and new patient visits to increase.

Sales Leads and Phone Calls Report



Lead General Results Summary:

- The Practice Experienced 60-70 New Patient Calls Per Month.
- New Patient Visits Increased 1000% Within a 10 Mile Radius.





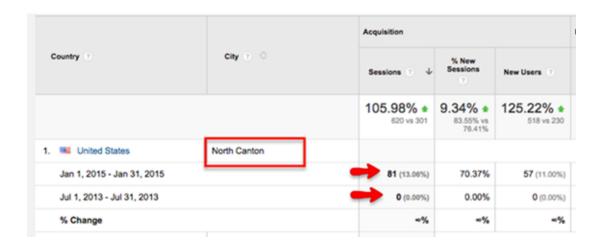


New Patient Acquisition Results

Objective:

To deliver new patients to van Hala Dental Group from the local area of North Canton, Ohio.

New Patient Acquisition Report Jan 2015 vs. Jan 2013



New Patient Results Summary:

- · Van Hala Dental Group began to earn 81 new patients per month.
- This is in stark contrast to zero patients earned in January 2013.







New Patient Acquisition Results (Cont.)

Objective:

To deliver new patients to Van Hala Dental Group from the local area of North Canton, Ohio.

Example of a New Internet Lead



New Patient Results Summary:

- · New Leads Began to Increase Exponentially.
- These New Leads Listed the Internet As Their Primary Discovery Source.

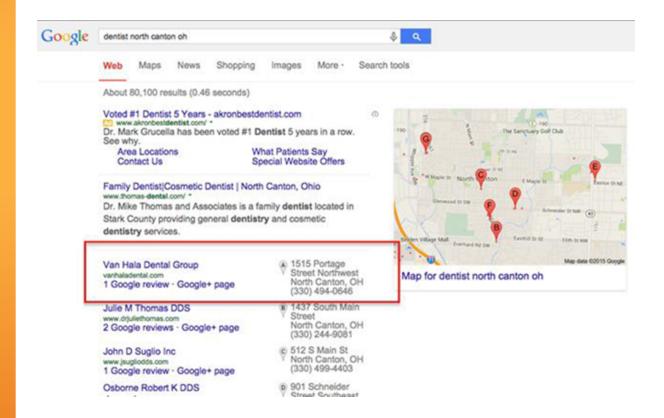






Objective:

To have Van Hala Dental Group show up for all 'money' keyword searches.





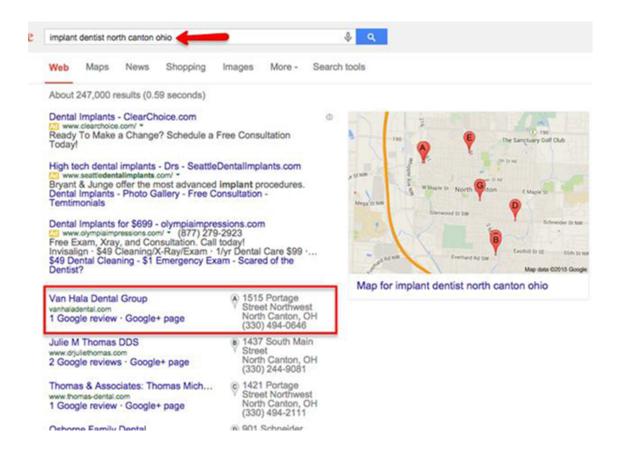




Enhanced Search Results

Objective:

To have Van Hala Dental Group show up for all 'money' keyword searches.



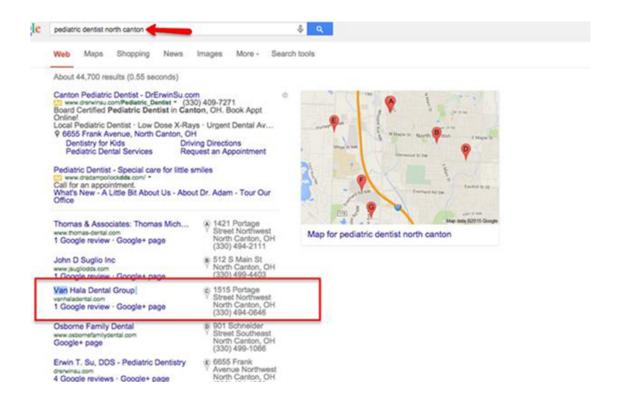






Objective:

To have Van Hala Dental Group show up for all 'money' keyword searches..





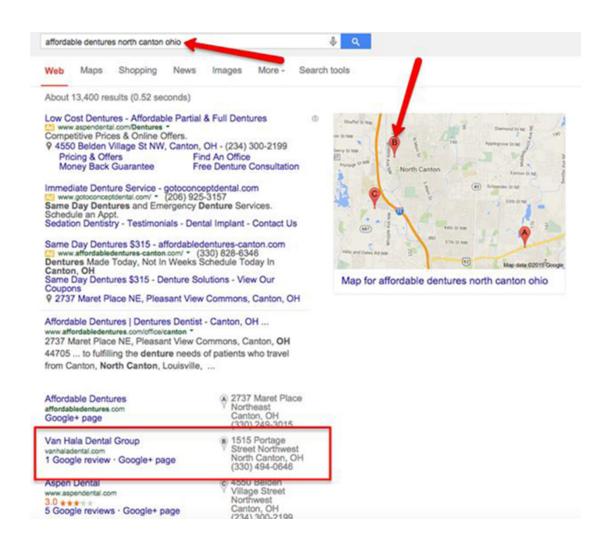




Enhanced Search Results

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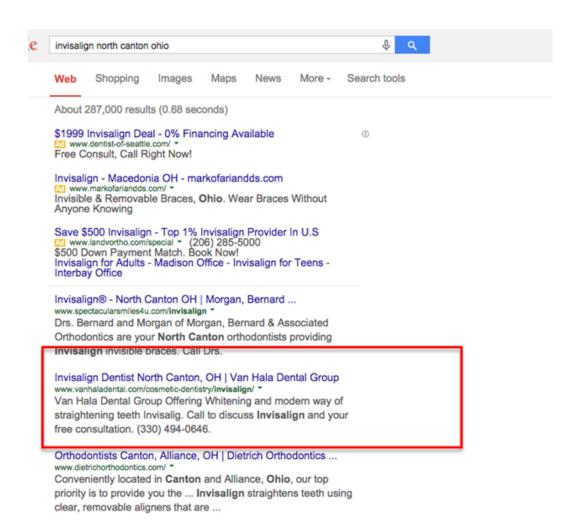




Enhanced Search Results

Objective:

To have Van Hala Dental Group show up for all 'money' keyword searches.









What Were the Results?

When Dr. Van Hala called Firegang, his practice was stagnant and his web presence nearly non-existent. He had a website that he liked, but that website wasn't working for him. People searching in the area, couldn't find the site, nor could they find any listings for Van Hala Dental Group for the keywords dentist, cosmetic dentist, implants, Invisalign or for any other money' keyword terms. Something needed to change, especially if Dr. Van Hala Sr. wanted to leave a successful dental practice to his son, who he was priming to take over after retirement..

Initial Results

Borrowing heavily from the old site design, Firegang constructed a new website that was coded properly and focused on user engagement. This appealed to the search engines and new patients alike, and the results were nearly instantaneous. Phone calls increased to 60-70 per month and new patient growth grew 1000% within a 10 mile radius.

Long Term Results

Dr. Van Hala is now able to retire while leaving a growing practice to his son. With the practice showing everywhere online in the local area for many top keyword terms and with new patient growth exploding from where it was only a year ago, Van Hala Dental Group is finally reaching its goals and providing quality dental care to hundreds of new patients in the North Canton, Ohio area.







Final Thoughts

The Van Hala Dental Group case study shows that having a flashy website just isn't enough. If that website can't be found online, it's pretty much useless. By taking the old design and infusing it with new technical aspects while making it as user friendly as possible, new patient growth began to occur nearly right away.

But a website alone didn't cause phone calls to increase to 60-70 per month. This was caused by the manual building of Van Hala's web presence across 50+ directories and nearly every corner of Google. The website and practice can now be found nearly everywhere online for people searching for dental care in North Canton, Ohio.

Not only were we pleased with the results, but Dr. Van Hala was very happy to learn that he can now retire comfortably while passing a very bright torch to his skilled and experienced son, the Junior Dr. Van Hala.







About Firegang

Firegang Dental Marketing has helped countless dental practices to skyrocket their bottom line by leveraging the latest new patient marketing tactics that effectively increase new patient flow. Firegang's mission is to get the best dental practices back on the map across the United States. They fully optimize each of their client's websites for local, organic and paid search results so that new patients see the best practices when they look for a dentist in their area.

But what truly makes Firegang stand out from the competition?

Results.

We focus on getting more new patients into dental practices. Of course we track things like website traffic, phone calls, and other metrics. But if our clients aren't getting more new patients, then we know something is wrong. Working strictly with dental practices, we create customized marketing campaigns and provide a truly tailored experience in an effort to help the practice grow.

If you're interested in Firegang Dental Marketing for your practice, or you want our experts to take a look at your unique situation, then go to the link below to get a free one-on-one personalized marketing assessment. Let's find out how we can help you grow!

product.firegang.com/assessment/



